

## Health Insurance Contact Information

Questions regarding claims should be directed to Member Services at the following numbers:

### UnitedHealthcare®

SLPS-Sponsored Base and Buy-Up Point of Service  
Medical Plans

#### Member Services

1-844-298-8930 | [www.myuhc.com](http://www.myuhc.com)

#### Express Scripts Pharmacy

1-877-850-3348

#### Virtual Doctor Visits

(Non-Emergency Medical & Behavioral Health)

[www.myuhc.com](http://www.myuhc.com)

(To schedule an appointment, create an account  
or logon)

### UnitedHealthcare®

Group Medicare Advantage PPO Plans

#### Member Services

1-844-876-6160 | [www.UHCRetiree.com](http://www.UHCRetiree.com)

(To create an online account)

#### OptumRx Pharmacy Benefits

1-888-279-1828 | TTY 711

#### Renew Active Fitness Program™

1-877-651-2848 | [www.uhcrenewactive.com](http://www.uhcrenewactive.com)

#### Health Products Benefit Program

(Over-the-Counter (OTC) Health and Wellness Products)

#### First Line Medical – Customer Service

1-800-933-2914 | [www.HealthProductsBenefit.com](http://www.HealthProductsBenefit.com)

[FirstLine\\_Medical@uhc.com](mailto:FirstLine_Medical@uhc.com)

### UnitedHealthcare®

Group Medicare Advantage PPO Plans

#### Transportation Program – ModivCare

1-833-219-1182 | TTY 1-844-488-9724

[www.modivcare.com/BookNow](http://www.modivcare.com/BookNow)

#### UnitedHealthcare® Hearing Program

1-855-523-9355 | [www.uhhearing.com](http://www.uhhearing.com)

#### Virtual Doctor Visits

(Non-Emergency Medical & Behavioral Health)

[www.UHCRetiree.com](http://www.UHCRetiree.com)

(To schedule an appointment, create an account  
or logon)

### Delta Dental of Missouri

PPO and Premier Networks

#### Member Services

1-800-335-8266 | [www.deltadentalmo.com](http://www.deltadentalmo.com)

### EyeMed

Vision Plan – Insight Network

#### Member Services

1-866-800-5457 | [www.eyemed.com](http://www.eyemed.com)

If you have questions prior to 1/1/22,  
please call 866-804-0982.